

Type of Service: **iv. Election Services**

Responsible Sector : **Dzongkhag Election Office**

<b>Sl. No.</b>	<b>Name of Service</b>	<b>Access – Where and When</b>	<b>Timeliness – Turnaround Time</b>	<b>Accuracy- Reliability, currency and validity of service provided</b>	<b>Citizens Requirement – Forms, documents, fees, etc. needed to avail the service</b>	<b>Operational Target</b>
1.	Voter Photo Identity Card (VPIC) Distribution	Dzongkhag Election Office, Five days a week, during Office hours	30 minutes	VPIC distribution record is maintained	-Filled up distribution form. -CID number.	80%
2.	Voter Photo Identity Card (VPIC) – Printing New (Lost and Additional)	-do-	30 minutes	VPIC issued which is valid until change of polling station or change in constituency	-Should be 18 years and above. -CID number	80%
3.	Change of Polling Station	-do-	30 minutes	New VPIC issued with updates.	-Application -Old VPIC should be surrendered -CID details should match new polling station location	80%

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4.	Change of Constituency	Dzongkhag Election Office, Five days a week, during Office hours	30 minutes	New VPIC issued with updates.	-Application -Old VPIC should be surrendered -CID details should match new constituency	80%
5.	Distribution of Nomination Procedures Forms	-do-	30 minutes	Valid until the nomination takes place by RO	-25 Years and above and below 56 years. -Aspirant candidates interested to participate in election(LG, NA, NC)	80%